

Select Committee Work Programme Suggested Review – Pro Forma

Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

Review of Police Ward Member Communications in Stockton

Cleveland Police and Crime Panel have established a Task and Finish Group to examine the existing communication methods of Cleveland Police with / between the public and other local stakeholders. The main aims are to:

- Establish the communication priorities of the Force and how these are being actioned
- Understand the interplay between the OPCC and the Force in relation to communication
- Examine the ability for the public and key partners to engage with the Force, and how the Force then acts on this (i.e. providing feedback)
- Identify the ways and means in which the positive work of the Force can be communicated more widely and efficiently, which could aid both a future increase in the reporting of crimes and a reduced fear of crime

Following on from and complementing this Cleveland-wide review of the Police Communications Strategy, this review would focus on information sharing and communications in Stockton-on-Tees between neighbourhood police, local ward Councillors, local residents and key stakeholders.

Key lines of enquiry could include:

- What mechanisms are there for communication and information sharing between the police, local ward Councillors and key stakeholders?
- What is the current make-up and role of joint agency meetings?
- How effective are communications between key stakeholders?
- What is the experience of local ward Councillors?
- What is the experience of neighbourhood police officers?

Please be clear about the focus of the review and desired outcome.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS.
PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER
INFORMATION.

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| <p>Public interest justification:</p> <p><i>Effective communication shapes service delivery towards the needs of the public. Communication is broader than face-to-face interactions. It includes making information available about what the police do and how they do it. Communication involves interacting with communities, listening to their views and ideas and acting upon them in a way that improves police performance and service delivery.'</i></p> <p>(College of Policing APP)</p> |
| <p>Impact on the social, economic and environmental well-being of the area:</p> <p>As above.</p> |
| <p>Council performance, efficiency (identification of savings and reducing demand) in this area:</p> <p>As Cleveland Police continues to address the issues raised within the September 2019 Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) Integrated PEEL Assessment Report, the need to effectively highlight the good work undertaken by the Force has arguably never been greater. Ensuring positive engagement with the public and its key partners can therefore be an important tool in renewing confidence in the Force, as well as helping it to perform better for the benefit of all Stockton-on-Tees residents.</p> |
| <p>Keep in Context (are other reviews taking place in this area?):</p> <p>This review would follow on from and complement the Cleveland Police and Crime Panel review of the Police Communications Strategy and facilitate a discussion about establishing appropriate communication mechanisms with local ward Councillors in Stockton-on-Tees.</p> |
| <p>How does the topic support delivery of the Council Plan?</p> <p>This topic is relevant to Council Plan priority:</p> <p>Making the Borough a place where people are healthy, safe and protected from harm creating a place where:</p> <ul style="list-style-type: none">• People live in cohesive and safe communities• People are supported and protected from harm |
| <p>What would you want the outcome of the review to be?</p> <p>The review will seek to ensure that appropriate information sharing mechanisms are in place with a view to strengthening effective partnership working in Stockton-on-Tees.</p> |
| <p>Signed: Cllr Steve Nelson</p> <p>Date: January 2021</p> |